

**General Features:**

- 1. How many doors are on your system?**
- 2. What hardware devices is your system running?**
  - a. IPBridge
  - b. Reader-Controller
- 3. What model of the above hardware?**
  - a. *IPBridge*: 2 door model or 3 door model
  - b. *Reader-Controller*:
    - i. RC-01
    - ii. RC-02
    - iii. RC-03
- 4. What version of DBCrystal Matrix are you on?**
  - a. 15.0 or before
  - b. 20.0 or later
- 5. Are you using any additional licensed software products?**
  - a. EasyWeb 2015
  - b. Active Directory Bridge
  - c. Badge Printing
  - d. Video Management Integration
- 6. What type of machine are you using to host the DBCrystal software?**
  - a. Laptop, desktop, Server
- 7. What operating system are you using to host DBCrystal?**
  - a. Windows 7 or older
  - b. Windows 8 or newer
  - c. Windows Server 2008 or older
  - d. Windows Server 2012 or newer

**Advanced Features:**

- 1. Are you using ISONAS devices to control elevators?** Yes/No
- 2. Are you using I/O monitoring?** Yes/No
  - a. Not Sure? Go to DBAdmin, click I/O menu options, if there are points then this feature is in use.
- 3. Are you running any features in host mode?** Yes/No
  - a. Not sure? Go to DBCrystal, then to the network tab, if any devices are in blue then this feature is in use.
- 4. Are you using any custom scripting?** Yes/No
  - a. Not sure? Go to DBCrystal, then the scripting menu and select configure script. If there are scripts built then this feature is in use.